

Terms & Conditions

Check-in, cancellation and stay policies for the complex

- 1 • **Check-in: after 3:00 PM until 6:00 PM** • **Check-out: before 11:00 AM**

2 Cancellations and changes to reservations for **SUNSET LUXURY APARTMENTS** made up to **30 days** prior to the check-in date are free of charge. The full amount will be refunded in the form of a voucher issued by us.

3 Cancellations and changes to reservations for **SUNSET LUXURY APARTMENTS** made after this period, or in the event of a no-show, will result in the paid amount being retained as a cancellation fee.

4 In case of early departure, the amount for the unused part of the reservation is **non-refundable**.

5 Refunds of paid amounts by „T & S TURISM“ EPE will be made via a transaction to the card used for the reservation payment. Refunds are processed within **30 days** from the date of cancellation, with all transfer / bank fees borne by the client.

6 **Pets are not allowed**, even for an additional fee.

7 Upon check-in, the guest is required to pay a security deposit of **EUR 100**, which will be refunded upon departure.

8 Exceeding the accommodation capacity is not permitted. In the event that more guests stay at the property than specified in the reservation, **SUNSET LUXURY APARTMENTS** reserves all rights, including cancellation of the reservation without refund of the deposit, as well as other applicable measures.